

The **Utica First Insurance Company** has an immediate opening for a **Cloud Support Specialist** within our Information Technology department. The successful candidate will be a key member of the IT implementation team and assist with efforts to build and deploy a new policy administrations system. Utica First Insurance Company has been serving the insurance needs of families and businesses for over 117 years.

### **Cloud Support Specialist**

Utica First Insurance Company is currently seeking a self-motivated individual that is looking for an opportunity to grow with Utica First as we implement a new software system.

The Cloud Support Specialist's primary responsibility will be in maintaining, securing, monitoring, and automating Utica First's cloud environment (primarily AWS) that will host core business applications. Responsibilities will include: creation, monitoring, backups, and updates of Linux servers, application servers, and Oracle RDS databases.

### **MAJOR RESPONSIBILITIES**

- Create and maintain cloud environment integrated with on premises environment
- Install, configure, monitor, backup, update, and administer AWS environment, including networking, Linux and Windows servers, and applications / application servers
- Use scripting (bash, PowerShell, etc) to promote automation
- Maintain production, test, and development application environments using DevOps principles
- Administer Oracle RDS and SQL Server databases
- Help develop and maintain IT best practices, standards, and procedures
- Work closely and effectively with other team members to bring value to the company

### **Requirements**

- Undergraduate degree in Computer Science, Information Technology or similar
- Experience with Cloud platforms (AWS, Azure)
- Strong Analytical skills to solve problems
- Willingness to learn. Proven track record of learning new technologies and acquiring new skills independently. Must be passionate about new technologies, automation, and business enablement.

### **Preferred knowledge and experience**

- Network experience

- Linux and Windows experience
- DevOps, environment automation, and scripting
- API management
- Oracle and SQL Server database administration
- Application server administration (e.g. JBoss)
- Monitoring, backups, and disaster recovery
- Linux experience

**Please forward your resume' to: [employment@uticafirst.com](mailto:employment@uticafirst.com), or mail to:**

Utica First Insurance Company  
Employment Opportunities  
PO Box 851  
Utica, NY 13503-0851

Utica First conducts pre-employment screening examinations designed to prevent hiring individuals who use illegal drugs or individuals whose use of legal drugs indicate a potential for impaired or unsafe job performance. Any potential hire for Utica First will undergo screening for the presence of illegal drugs as a condition for employment. Utica First will not discriminate against applicants for employment because of past abuse of drugs.

Utica First Insurance is a regional property and casualty Insurance company located in the Oneida County Industrial Park in Oriskany, NY. We have been in business for over 115 years. Utica First is an A rated company (Excellent) by AMBest. Utica First is an Equal Opportunity Employer.

**For more information on Utica First, please visit our website at [uticafirst.com](http://uticafirst.com).**